



Cancellation and Refund Policy

You may cancel your registration and receive a full refund minus a \$50 registration fee 30 days or more before the start date of your course. Cancellation made less than 30 days prior to the program receives no refund on tuition.

We encourage you to purchase trip insurance. We do understand that emergencies may arise, but as we are a small non-profit organization we are not able to make exceptions to this refund policy.

Balanced Rock reserves the right to cancel a course for force majeure or any other circumstances beyond our control such as fire, flood, or trail closure. We also reserve the right to cancel any trip if sign-up is inadequate to make the trip economically feasible for us to operate. If this happens, we give a full refund of tuition. However, Balanced Rock Foundation is not responsible for additional expenses incurred by you in preparing for the trip (e.g., non-refundable air tickets, gear or medical expenses). You may consider purchasing additional trip insurance. Courses run rain or shine.

Payment Policy

A deposit is due upon registering for any course. Full balance is due 30 days before the course or prior to course start date if registration takes place within 30 days of start date.

Credit cards will be charged 30 days before the course to pay any outstanding balance. Balanced Rock will send a courtesy email letting you know that your card will be charged 24 hours before hand.