



Cancellation and Refund Policy

You may cancel your registration on or before September 1st, 2021, and receive a full refund minus a \$50 registration fee.

- Cancellation made between September 2nd and October 1st, 2021 receives 50% refund on tuition.
- Cancellation made on or after October 2nd receives no refund on tuition.

We encourage you to purchase trip insurance for your flights, accommodations, etc. We do understand that emergencies may arise, but as we are a small non-profit organization, we are not able to make exceptions to this refund policy.

Balanced Rock reserves the right to cancel a course for force majeure or any other circumstances beyond our control such as state/county-advised health mandates, fire, flood, or trail closure. We also reserve the right to cancel any program if sign-ups are inadequate to make the trip economically feasible for us to operate. If this happens, we give a full refund of tuition. However, Balanced Rock Foundation is not responsible for additional expenses incurred by you in preparing for the trip (e.g., non-refundable air tickets, gear or medical expenses). You may consider purchasing additional trip insurance. Courses run rain or shine.

Payment Policy

A **\$1,500 deposit** is due upon registering for the course. Full balance is due 60 days before the course or prior to course start date if registration takes place within 60 days of start date. Payment plans may be available upon request, and would incur an additional 5% administrative fee (\$150).

Credit cards will be charged 60 days before the course to pay any outstanding balance. Balanced Rock will send a courtesy email letting you know that your card will be charged 24 hours beforehand.